Q2: Quarterly Industry Update

AS OF June 30, 2018



Social Media Analytics

INDUSTRY SUMMARY

COGENT VALUATION identified **Social Media Analytics** publicly traded companies, IPOs, and recent M&A transactions within the Social Media Analytics industry, which provides a basis for market and transaction pricing that can be used by your firm in estimating market sentiment and its impact on your firm's value. Over the last year since June 30, 2017, the median 52-week share price return of the Social Media Analytics industry was -6.3%. Between June 30, 2016 and June 30, 2018, the median EV/EBITDA multiple increased from 9.0 to 14.9. Furthermore, the median price-to-earnings multiple increased from 18.3 to 25.4 over the same period. The median revenue growth and EBITDA margins for the industry for the quarter were 1.3% and 9.4%, respectively.

Public Company Key Statistics

| Median 52-Week | Median 3-Year CAGR | Median EV/Revenue |
|------------------|-----------------------|--------------------|
| Return | Return | Multiple |
| -6.3% | 8% | 1. 9x |
| Median EV/EBITDA | Median Price/Earnings | Median EV/Gross CF |
| Multiple | Multiple | Multiple |
| 14.9 x | 25.4x | 39.3x |

Comparable Public Company Market Price Returns as of June 30, 2018

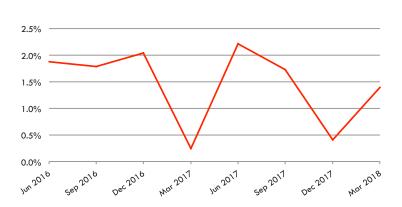
| | YTD | 3 Month | 1 Year | 2 Year | 2017 | 2016 | 2015 | 2014 |
|--|--------|---------|--------|--------|--------|--------|--------|--------|
| Acxiom Corporation | 8.7% | -17.6% | 18.1% | 21.6% | 2.8% | 30.1% | 3.2% | -45.2% |
| comScore, Inc. | -23.5% | -15.5% | 9.9% | -29.8% | -9.8% | -14.0% | -11.4% | 62.3% |
| Interpose Holdings Limited | -39.9% | 6.3% | -27.6% | -49.1% | -10.0% | 20.3% | -72.2% | -66.0% |
| Inter Industries Ltd. | -17.3% | -4.8% | 7.4% | 1.3% | -23.2% | -0.8% | 13.2% | 10.3% |
| Marchex, Inc. | -5.3% | -15.5% | -6.3% | -22.4% | 21.9% | 63.0% | -15.3% | -46.9% |
| Salesforce.com, inc. | 33.4% | 13.8% | 9.1% | 11.5% | 49.3% | -3.6% | 32.2% | 7.5% |
| TeleTech Holdings, Inc. | -14.2% | -23.7% | 50.4% | 22.7% | 32.0% | 29.0% | 17.9% | -1.1% |
| Median of Industry Public Companies | -15.5% | -15.5% | 9.5% | -3.5% | 2.8% | -18.1% | -4.1% | 0.2% |

Multiple year periods are calculated as the average annual return.

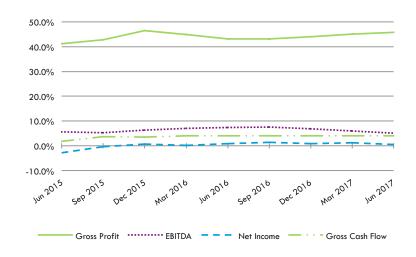


Industry Revenue Growth and Profit Margins for the Past Two Years





Median Gross Profit, EBITDA, Net Income, and Gross Cash Flow Margins



Public Company Median Multiples by Quarter

| | 6/30/18 | 3/31/18 | 12/31/17 | 6/30/17 | 6/30/16 | 3/31/16 | 12/31/15 | 9/30/15 |
|----------------------------------|----------------|----------|----------|---------|---------|---------|----------|---------|
| EV/Revenues Multiple | 1.9x | 1.5x | 2.0x | 2.0x | 1.6x | 1.1x | 1.5x | 1.6x |
| EV/EBITDA Multiple | 14.9x | 19.5x | 27.2x | 13.6x | 15.1x | 9.9x | 8.2x | 8.6x |
| Price/Earnings Multiple | 25.4x | na | 42.2x | 19.1x | 12.0x | 12.1x | 10.5x | 18.8x |
| EV/Gross Cash Flows Multiple | 39.3x | 29.1x | 39.4x | 20.0x | 12.4x | 12.2x | 11.0x | 10.0x |
| Highest Multiple Lowest Multiple | M edian | Multiple | | | | | | |

Industry Initial Public Offerings—Social Media Analytics (dollars in millions, except share prices)

| Offer Date | Company Name | Offer Price | Shares Offered | Amount Raised | Total Assets | Debt | LTM Revenues | LTM EBITDA | LTM Net Income | LTM Cash Flows |
|---------------|-----------------------|----------------|-------------------|------------------|-----------------|-------|-----------------|---------------|-------------------|-------------------|
| 4/26/12 | Acquity Group Limited | \$6.00 | 5.6 | \$33.3 | \$82.9 | \$0.0 | \$119.4 | \$119.4 | \$11.0 | \$20.3 |
| 2/23/12 | Bazaarvoice, Inc. | \$12.00 | 9.5 | \$113.8 | \$46.8 | \$0.0 | \$94.0 | \$94.0 | (\$22.6) | (\$17.5) |
| 5/19/10 | ReachLocal, Inc. | \$13.00 | 4.2 | \$54.2 | \$101.5 | \$0.0 | \$224.0 | \$224.0 | \$10.0 | (\$1.5) |
| 6/26/07 | comScore, Inc. | \$16.50 | 5.3 | \$87.5 | \$45.5 | \$3.3 | \$70.0 | \$70.0 | \$7.1 | \$14.4 |
| 11/10/05 | IHS Markit Ltd. | \$16.00 | 14.5 | \$232.2 | \$743.0 | \$0.3 | N/A | N/A | N/A | N/A |
| 6/22/04 | Salesforce.com, inc. | \$11.00 | 10.0 | \$110.0 | \$93.0 | \$0.0 | \$111.9 | \$111.9 | \$3.6 | \$2.8 |
| | Median of all IPOs | nm | 5.6 | \$98.7 | \$87.9 | \$0.0 | \$111.9 | \$111.9 | \$7.1 | \$2.8 |

Multiple year periods are calculated as the average annual return.

Highest Return

Lowest Return

Median Return

Recent Merger and Acquisition Transactions for a Majority Stake (dollars in millions)

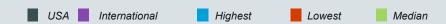
| Transaction Da | te Target | Acquirer | Transaction Size | % Bought | LTM Revenues | EV/ Revenues |
|----------------|------------------------------|-----------------------------|---------------------|-------------|-----------------|-----------------|
| 5/29/18 | Jetlore, Inc. | PayPal Holdings, Inc. | \$16.0 | 100% | N/A | N/A |
| 9/30/16 | Eastwick Communications Inc. | Hotwire Public Relations | \$5.0 | 100% | N/A | N/A |
| 9/27/16 | Besedo Global Services AB | ioSquare SAS | \$5.6 | 100% | N/A | 0.4x |
| 9/26/16 | Sizmek Inc. | Vector Capital | \$113.6 | 100% | \$185.2 | N/A |
| 7/29/16 | Aimia Inc. | Sigma Group | \$11.8 | 100% | N/A | 0.6x |
| 6/15/16 | Metriplica SL | Beabloo SL | \$2.2 | 100% | \$3.6 | N/A |
| 3/11/16 | Publitek Limited | Next Fifteen Communications | \$2.4 | 100% | N/A | 1.1x |
| 2/25/16 | Marketwire, L.P. | Nasdaq, Inc. | \$8.9 | 100% | N/A | N/A |
| 1/29/16 | Rentrak Corporation | comScore, Inc. | \$108.3 | 100% | \$108.1 | 7.1x |
| 11/3/15 | Socialware, Inc. | Proofpoint, Inc. | \$9.0 | 100% | N/A | N/A |
| 9/30/15 | IMS Internet Media Services | Sony Pictures Television | \$100.0 | 51% | N/A | N/A |
| 7/2/15 | Taj Media, LLC | Sober Media Group, LLC | \$5.5 | 100% | N/A | N/A |

USA International Highest Lowest Median (Continued on next page)

Recent Merger and Acquisition Transactions for a Majority Stake (dollars in millions)

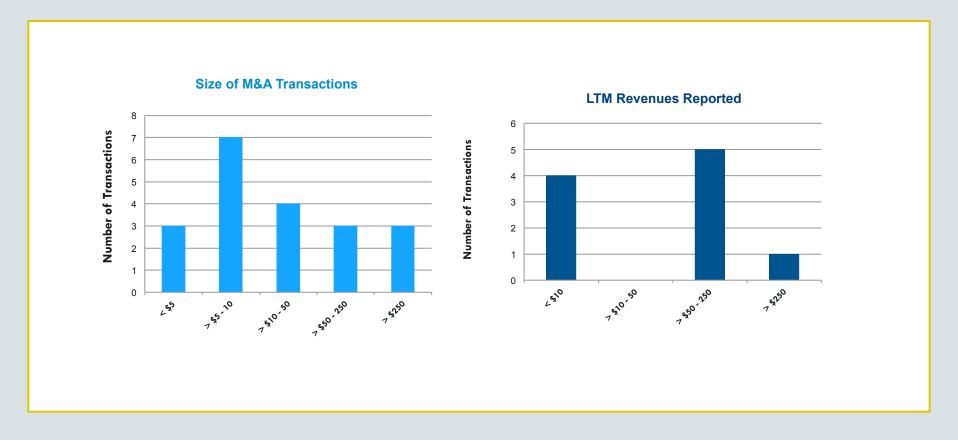
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| Transaction Date | Target | Acquirer | Transaction Size | % Bought | LTM Revenues | EV/ Revenues |
|---------------------|------------------------------|-------------------------|---------------------|-------------|-----------------|-----------------|
| 6/24/15 | Market Motive Incorporated | Simplilearn Solutions | \$10.0 | 100% | N/A | N/A |
| 3/20/15 | SwellPath, Inc. | 6D Global Technologies | \$5.6 | 100% | \$1.8 | 3.0x |
| 3/13/15 | glispa GmbH | Market Tech Holdings | \$26.5 | 75% | \$79.4 | 0.4x |
| 12/10/14 | Conversant, Inc. | Alliance Data Systems | \$2,448.9 | 100% | \$593.8 | 4.0x |
| 9/12/14 | Mobilethink A/S | Spirent Communications | \$20.0 | 100% | \$8.2 | 2.4x |
| 5/30/14 | Vocus Inc. | GTCR, LLC | \$486.3 | 100% | \$186.3 | 2.4x |
| 3/30/14 | Cision AB | Meltwater Drive Sverige | \$7.1 | 5% | \$127.0 | 1.4x |
| 2/28/14 | Matrix-Data Ltd. | Market Metrics, LLC | \$13.3 | 40% | N/A | N/A |
| | Median of the 20 M&A Transac | tion Targets | \$10.0 | 100% | \$93.8 | 1.9x |



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Recent Merger and Acquisition Transactions for a Majority Stake (dollars in millions) as of June 30, 2018



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Definitions of Financial Terms Used in this Quarterly Industry Update:

Enterprise Value (EV): Market Value of Equity + Market Value of Debt —Cash

Earnings Before Interest, Taxes, Depreciation and Amortization (EBITDA): Profitability metric sometimes also referred to as operating profit or operating earnings.

Gross Cash Flows: Net Income + Depreciation and Amortization Expense

Latest Twelve Months (LTM): Financial information is as of the latest twelve months through the date of this Quarterly Industry Update.

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