

Quarterly Industry Update

As of March 31, 2015

Industry: Social Media Analytics



Industry Summary

Cogent Valuation identified publicly traded companies, IPOs, and recent M&A transactions within the Social Media Analytics industry, which provides a basis for market and transaction pricing that can be used by your firm in estimating market sentiment and its impact on your firm's value. Since March 31, 2014, the median 52-week share price return of the Social Media Analytics industry has decreased by -7.8%. In the last quarter, the median price-to-earnings multiple increased from 27.9x to 28.1x.

Comparable Public Company Key Statistics

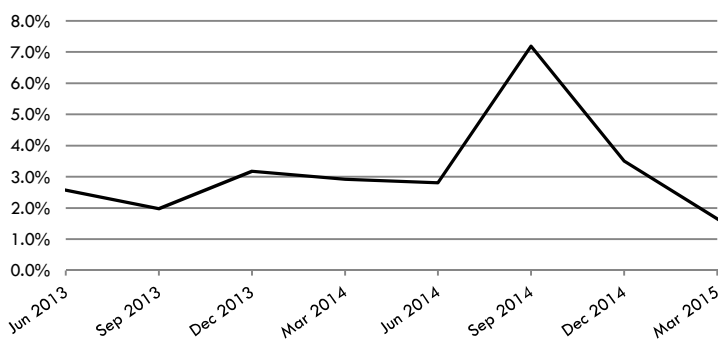
Median 52-Week Return	-7.8%	Median EV/Revenue Multiple	2.4x	Median Price/Earnings Multiple	28.1x
Median 3-Year CAGR Return	10.5%	Median EV/EBITDA Multiple	10.5x	Median EV/Gross CF Multiple	14.3x

Comparable Public Company Market Price Returns (As of March 31, 2015)

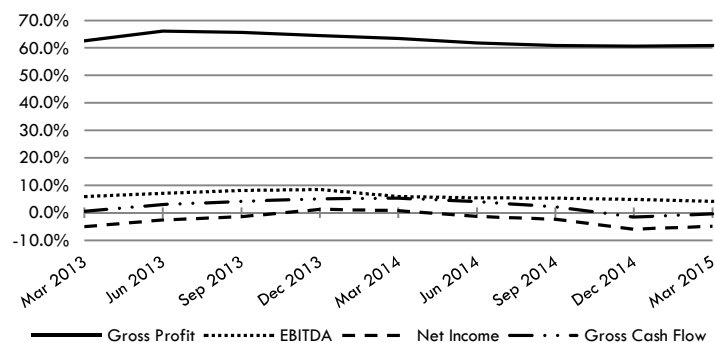
	YTD	3 Month	1 Year	2 Year	3 Year	5 Year	2014	2013	2012	2011	2010
Marchex, Inc.	-46.9%	-11.1%	-61.2%	-1.6%	-2.9%	-4.4%	-46.9%	110.5%	-34.2%	-34.5%	87.8%
Interactive Intelligence Group Inc.	-28.9%	-14.0%	-43.2%	-3.6%	10.5%	17.1%	-28.9%	100.8%	46.3%	-12.4%	41.8%
Axiom Corporation	-45.2%	-8.8%	-46.2%	-4.8%	8.0%	0.6%	-45.2%	111.8%	43.0%	-28.8%	27.7%
TeleTech Holdings Inc.	-1.1%	7.5%	3.8%	9.5%	16.5%	8.3%	-1.1%	34.5%	9.9%	-21.3%	2.8%
IHS Inc.	-4.9%	-0.1%	-6.4%	4.2%	6.7%	16.3%	-4.9%	24.7%	11.4%	7.2%	46.7%
salesforce.com, inc.	7.5%	12.6%	17.0%	22.2%	20.0%	29.1%	7.5%	31.3%	65.7%	-23.1%	78.9%
Rentrak Corporation	92.2%	-23.7%	-7.8%	59.0%	34.8%	20.9%	92.2%	94.4%	36.5%	-52.7%	70.7%
Bazaarvoice, Inc.	1.5%	-29.7%	-22.6%	-12.1%	-34.2%	N/A	1.5%	-15.3%	N/A	N/A	N/A
comScore, Inc.	62.3%	10.3%	56.1%	74.7%	33.8%	25.1%	62.3%	107.6%	-35.0%	-5.1%	27.3%
Median of Industry Public Companies	-1.1%	-8.8%	-7.8%	4.2%	10.5%	16.7%	-1.1%	94.4%	24.0%	-22.2%	44.2%

(Multiple year periods are calculated as the average annual return.)

Median Quarterly Revenue Growth of All Social Media Analytics Companies



Median Gross Profit, EBITDA, Net Income and Gross Cash Flow Margins



Median Public Company Multiples of the Social Media Analytics Industry

Date:	3/31/2013	6/30/2013	9/30/2013	12/31/2013	3/31/2014	6/30/2014	9/30/2014	12/31/2014	3/31/2015
EV/Revenues Multiple	2.8x	3.4x	3.9x	3.4x	3.7x	3.4x	2.9x	3.2x	2.4x
EV/EBITDA Multiple	14.6x	21.3x	26.7x	30.6x	23.9x	23.5x	9.0x	11.2x	10.5x
Price/Earnings Multiple	26.0x	29.0x	41.0x	54.3x	38.4x	40.0x	32.9x	27.9x	28.1x
EV/Gross Cash Flows Multiple	24.3x	38.3x	53.6x	55.0x	54.9x	51.4x	21.6x	32.4x	14.3x

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Industry Initial Public Offerings (dollars in millions, except share prices)

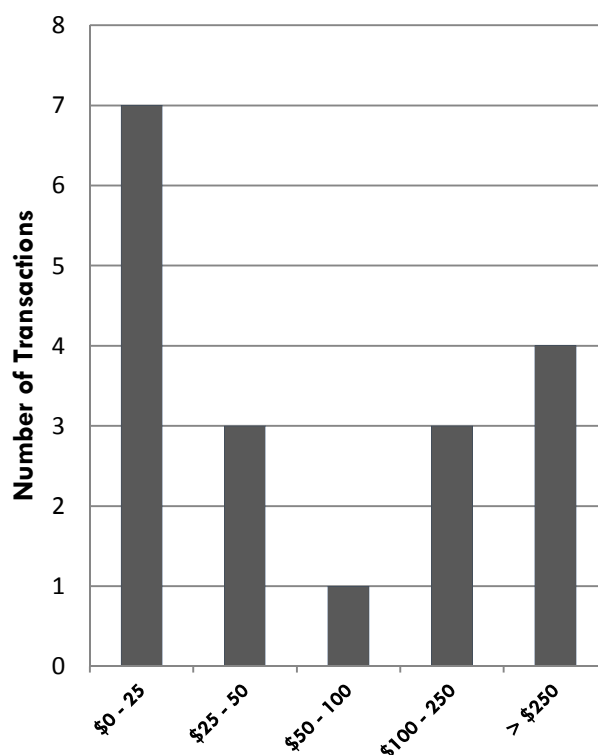
Offer Date	Company Name	Offer Price	Shares Offered	Amount Raised	Total Assets	Debt	LTM Revenues	LTM EBITDA	LTM Net Income	LTM Cash Flows
4/26/2012	Acquity Group Limited	\$6.00	5.6	\$33.3	\$82.9	\$0.0	\$119.4	\$24.4	\$11.0	N/A
2/23/2012	Bazaarvoice, Inc.	\$12.00	9.5	\$113.8	\$46.8	\$0.0	\$94.0	(\$19.5)	(\$22.6)	(\$17.5)
5/19/2010	ReachLocal, Inc.	\$13.00	4.2	\$54.2	\$101.5	\$0.0	\$224.0	(\$4.1)	\$10.0	(\$2.3)
6/26/2007	comScore, Inc.	\$16.50	5.3	\$87.5	\$45.5	\$3.3	\$70.0	\$11.4	\$7.1	\$14.4
11/10/2005	IHS Inc.	\$16.00	14.5	\$232.2	\$743.0	\$0.3	\$468.5	\$63.5	\$52.4	\$73.6
6/22/2004	Salesforce.com, Inc	\$11.00	10.0	\$110.0	\$93.0	\$0.0	\$111.9	\$3.1	\$3.6	\$5.4
3/30/2004	Marchex, Inc.	\$6.50	4.0	\$26.0	\$33.7	\$0.0	\$21.7	\$0.3	(\$2.4)	\$0.6
11/12/2001	The Advisory Board Company	\$19.00	5.0	\$95.0	\$30.8	\$0.0	\$71.4	\$2.4	\$0.6	\$4.3
3/30/2000	Conversant, Inc.	\$19.00	4.0	\$76.0	\$17.6	\$0.2	\$26.0	\$1.4	(\$1.1)	N/A
12/6/1999	Harris Interactive Inc.	\$14.00	5.8	\$81.2	\$19.5	\$5.0	\$31.8	(\$10.1)	(\$11.7)	N/A
9/22/1999	Interactive Intelligence Group Inc.	\$13.00	2.7	\$34.7	\$7.8	\$9.6	\$12.9	(\$6.1)	(\$8.0)	(\$5.3)
Median of All IPOs		nm	nm	\$81.2	\$45.5	\$0.0	\$71.4	\$1.4	\$0.6	\$2.4

nm: not meaningful

Recent Merger and Acquisition Transactions for a Majority Stake (dollars in millions)

Transaction Date	Target	Acquirer	Transaction Size	% Bought
3/20/2015	SwellPath, Inc.	6D Global Technologies	\$5.6	100%
3/16/2015	glispa GmbH	Market Tech Holdings	\$26.5	75%
12/10/2014	Conversant, Inc.	Alliance Data Systems	\$2,448.9	100%
9/15/2014	Mobilethink A/S	Spirent Communications	\$20.0	100%
5/30/2014	Vocus Inc.	GTCR, LLC	\$480.6	100%
3/30/2014	Cision AB	Meltwater Drive Sverige	\$7.1	5%
2/28/2014	Matrix-Data Ltd.	Market Metrics, LLC	\$13.3	40%
12/23/2013	Clickability, Inc.	Upland Software, Inc.	\$12.7	100%
12/2/2013	Topsy Labs, Inc.	Apple Inc.	\$200.0	100%
10/16/2013	Optimal, Inc.	Brand Networks, LLC	\$35.0	100%
9/10/2013	BMC Software	Insight Venture Partners	\$8,377.1	100%
10/31/2012	CNW Group	PR Newswire	\$48.6	50%
10/11/2012	Friars 573	The Mission Marketing	\$5.1	100%
7/26/2012	AKQA	WPP	\$540.0	100%
2/24/2012	iContact	Vocus	\$235.9	100%
2/9/2012	Xtract Oy	Comptel Oyj	\$2.7	100%
2/6/2012	OutStart	Kenexa	\$83.9	100%
1/27/2012	Alterian	SDL	\$106.0	100%
Median of All Transaction Targets			\$41.8	100%

Size of Merger and Acquisition Transactions (dollars in millions)



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